

## Hampton Inn and Suites Wells Ogunquit - Housekeeping

## **HOST INFORMATION**

## Company Description:

The Hampton Inn & Suites by Hilton is voted one of the best companies to work for.

As a Hilton branded hotel we have extremely high standards to maintain and hire only the most professional team of staff.

We invite you to join our exceptional team this summer where you will gain valuable experience in the hospitality industry.

All new hires are given a comprehensive training for up to 2 weeks. Once trained you will be given your own job duties and expected to perform those duties to our high levels of expectations. In return we offer great pay, incentives and bonuses for doing a great job.

We work hard but make sure we still have time for fun. We have a traditional July 4th cook out, with hotdogs, burgers and salads. Summer Time Lobster celebration with Lobster Rolls for all and Numerous Pizza parties. There are ample opportunities for Outlet shopping. The Beaches are close by for swimming and water sports. We are close to the train station with regular trains to Portland or Boston or even New York if students want to do a mini trip during the season. Wells and nearby towns have many events and fairs during the summer like Farmer's Markets and craft fairs, concerts and comedians. We do provide bikes for students to get around or there are local shuttles or Ubers.

Host Website: https://hamptoninn3.hilton.com

Site of Activity: Hampton Inn and Suites Wells Ogunquit

Parent Account Name: Hampton Inn and Suites Wells Ogunquit

Host Address: 900 Post Rd Wells , Maine , 04090

Nearest Major City: Portland , Maine , Less than 50 miles away

# PLACEMENT INFORMATION

### Job Description:

Cleaning of guest rooms and public areas of the Hampton Inn & Suites. Some duties may include Laundry

## Typical Schedule:

The job is usually from 8.30am to 4pm daily. with 1 -2 days off per week

## Seasonal changes to job duties or available hours: Yes

Job duties will stay the same but the weekly schedule may change from week to week depending on the occupancy of guests in the hotel.

Drug Test required: No

## COMPENSATION

### Hourly Wage: \$15

Eligible for Tips: Yes

Tips vary week by week dependant on guests

Estimated weekly wages including tips: \$532

Bonus: Yes

We do give out gift cards for students who go above and beyond and who get good reviews from guests

\* All figures above are pre-tax

Estimated average number of hours per week: 38

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 46

Potential fluctuation in hours per week:

Based on how many rooms are sold and how many employees scheduled to work that day

Average number of hours per week reached by last year's seasonal employees: 38

### **Overtime Policy:**

Yes, paid after 40 hours

### Job-Specific Benefits:

*After 90 days Employees are eligible for Team Member rates from \$40.00 per night at Hilton Properties. This is also based completion job commitment.* 

## **JOB REQUIREMENTS**

English Level required:



Intermediate

### Required to be 21+: No

### Previous Experience required: No

## **Qualifications & Conditions**

Lifting

Lifting requirement: 50lbs/22kgs

## Description:

laundry bags and furniture moved

*Standing for entire shift Handling cleaning chemicals* 

## Job Training required: Yes

*Length of job training: 1 week* 

Hours per week during training period: 38

Different wage during training period: No

Start on specific day of the week: No

*Training requirements: basic housekeeping training* 

### Need to wear uniform: Yes

*Uniform Policy: We provide tshirts but emplopyees must bring black workpants and closed in shoes* 

Cost of uniform: \$0

Uniform laundry: Participant responsibility

## Dress Code: Yes

*Description: Uniform and hair up No tattoos visible and no facial piercing* 

# **CULTURAL OPPORTUNITIES**

## Types of Cultural Opportunities:

Company Parties, Holiday Events, Shopping Trips, Will provide information about Events, Local Resources, Attractions/Sites, Local

#### Community

#### Additional Details about Cultural Offerings:

We celebrate holidays like July 4th with a traditional cook out, Memorial Day and Labor days with a Pizza party, We have a Summer Party with Lobster rolls and fries. We also celebrate staff birthdays and anniversaries with donuts and cupcakes

#### Local Cultural Offering:

The local Chamber hosts many events during the summer months. There is a big July 4th celebration with Fireworks and a staff organized Traditional Cook Out with Hot dog and burgers. There are parades, Farmers Markets and craft fairs, live music and comedians at the Gazebo. Beautiful local beaches.

## HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. Required to stay.

#### Employer-owned or employer-arranged housing description:

Housing is currently on site at the hotel or in a local B&B in Wells Rooms are in suites and shared with private bath on site and in small room with bath. TV, Microwave and refrigerator. Access to full kitchen and utensils, 4 different eating areas available. Hotel is central to shops, restaurants and beaches and just a few miles from train station in Wells

#### Lease Agreement: No

#### **Onsite Amenities:**

WiFi: Yes Description: high speed internet Phone Service: Yes Description: reliable cell phone service and landline phone Kitchen facilities: Yes Description: Full kitchen available for use Laundry facilities: Yes Description: Free on-site laundry facilities (washer/dryer).

## Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 2

Maximum Occupancy Per Room: 4

Suggested Occupancy Per Room: 2 - 4

*Rooming Arrangement Description: yes - you can request to share a room with friends rooms are not co-ed* 

## Provided Housing Cost:

*Required to Pay for Provided Housing: Yes Cost per Week: \$150* 

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: \$300

Description:

The housing deposit is collected during the onboarding process. We usually collect the full amount in cash or we can make arrangements to deduct the deposit from the first paycheck. The deposit will be returned to students upon departure and completion of contract.

Housing Deposit Refundable: Yes

## Conditions for Deposit Refund:

*Housing must be returned in the same excellent condition as it was provided (A move out procedure will be provided). Students must honor their job dates as per the terms of their job agreement or deposit may be withheld.* 

Details About Deposit Refund:

*The deposit will be refunded to students upon inspection of their room. Refunds will either be issued in the final paycheck or in cash.* 

## Transportation to Worksite:

*Walking Commute Time Estimated commute time: Under 15 minutes* 

Description: On site accomodation or with .25 miles in local B&B

Biking Estimated commute time: Under 15 minutes

*Bicycles are provided free of charge: Yes Bicycles are not provided: No Bicycles are available to rent: No* 

Estimated cost: \$

Description: We are on a busy road. Route 1 with lots of traffic. We recommend students be used to cycling on busy roads

# **ARRIVAL INFORMATION**

*Arrival Instructions: Arrivals into Boston Airport, Ma*  Students can get a train from Boston North Station to Wells Train station, Maine. The travel time is 1.5 hours Students arriving into New York City should get the train or bus to Boston then train to Wells train station, Maine The travel time is 7 hours.

We will arrange for you to be taken to the local Social security office to apply for your Social security card The contact person is Angela Murphy - General Manager Angela.murphy@hilton.com 207 646 0555 or cell phone 207 641 3350 ( also Whats App number)

Suggested Arrival Airport:

Boston Logan Airport, BOS, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: More than \$200

If arriving after regular hours:

### Suggested After-Hours Accommodation:

*HI Boston Hostel 19 Stuart Street Boston , Massachusetts 02116 1 (617) 536-9455 \$50 to \$75* 

# **TRAINING AND ONBOARDING**

Pre-Arrival Onboarding: No

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

We do take you to the local Social Security Office within the first week of your arrival and then assist you with setting up a bank account etc.

Nearest SSA Office: Saco , Maine , Less than 25 miles

## Other:

Wage Payment Schedule:

Students are paid every 2 weeks by check

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: No

Grooming Requirements:

It is against Company policy for employees to have visible tattoos, piercings other than ears.Long hair should be worn up and away from the face. Students should bring black or navy blue full length work pants. Cotton or canvas - no denim or stretchy pants Closed in shoes comfortable. No sneakers. Uniform Tea shirts will be provided upon arrival

Second Job Availability: Yes, likely

Applicable Company Policies:

We offer up to a 30 breaks if employees are working a full 6-8 hours shift. If employees smoke they can smoke in a designated staff smoking area during breaks only.

No cell phones are allowed during work times - only during break times - In emergencies family may call the hotel and we will allow staff to take a call during work times.

Staff are scheduled at least 1 day off per week.

## **COMMUNITY AMENITIES**

#### Walking Distance from Worksite:

Food Market, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library, Beaches, Train Station

#### Walking Distance from Housing:

Food Market, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library, Beaches, Train Station

In Town, Requires Transportation:

Shopping Mall, Post Office, Fitness Center, Train Station