



Landrys Seafood House Branson - Server Assistant

HOST INFORMATION

Company Description:

The true flavor of Gulf Coast tradition is all about family, warmth and exceptional seafood. Landry's Seafood strives to bring all of those things together in each and every location, providing a fun-filled dining experience that will make you want to drop your anchor and never leave. So sit back, relax, and take part in the Landry's Seafood experience. You'll do enough tasting, laughing and living for an entire lifetime.

Branson is a popular tourist destination and there are hundreds of J-1 students that work in this community in the summer time. Students like working in Branson because there are affordable housing options and are lots of affordable options for summer fun like swimming in area lakes, hiking, amusement parks, water parks, and shopping!

If you enjoy adventure and the outdoors Branson is close to popular destinations like Table Rock, Lake Taneycomo and the Ozark Mountains where you can hike, kayak, go horseback riding, camping and so much more! Known as the "Live Music Show Capital of the World," Branson has more than 50 live performance theaters, three pristine lakes, an international award-winning theme park, dozens of attractions and museums, and a Historic Downtown district.

Host Website: <https://www.landrysseafood.com/>

Site of Activity: Landrys Seafood House Branson

Parent Account Name: Landrys

Host Address: 2900 West Highway 76 Branson , Missouri , 65616

Nearest Major City: Springfield , Missouri , Less than 50 miles away

PLACEMENT INFORMATION

Job Description:

Will be performing the following roles: Host/Busser/Food Runner

You are the first and last impression our guests have of our restaurant. A Host requires personality, patience, knowledge, teamwork and communication. It is one of the most rewarding positions because the Host comes in contact with EVERY guest that enters the restaurant. Your appearance, attitude, energy level and smile are key to ensuring 110% guest satisfaction. We never get a second chance to make a great first impression!

A smoothly running restaurant relies on the host's organization and efficiency. Below are systems that help set you, and the restaurant, up for success!

A professional host is the master in the art of 110% guest satisfaction. Hosts must demonstrate a level of professionalism that sets us apart

from other restaurants in a highly competitive market. It is your job to ensure our guests receive the great service they expect and deserve!

To perform duties to maintain a clean restaurant including:

- Clearing off tables including dishes, utensils and food and bringing those dishes into the kitchen area for the dishwasher.
- Work inside/outside the restaurant area.
- Confirm restaurant area is clean and tidy.
- Demonstrate a high level of customer service. Respond to and take appropriate action to resolve concerns and complaints of guests.
- Keep supervisor/manager informed of situations relating to facility operation, guest complaints or concerns, accidents, emergency situations, damages, and potential safety hazards.
- Attend departmental and team meetings as well as participate in all additional training courses.
- Perform all duties in a safe manner.
- Other duties may be assigned.

Typical Schedule:

Participants should expect to work on weekends

Drug Test required: No

COMPENSATION

Hourly Wage: \$6.88

Eligible for Tips: Yes

Busser will make TIPSHARE. With Tipshare bussers tend to make between \$13-18 per hour!

Estimated weekly wages including tips: \$400

Bonus: No

* All figures above are pre-tax

Estimated average number of hours per week: 32

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 40

Potential fluctuation in hours per week:

May, September, and October will be the slow season. Please expect fewer hours!

Average number of hours per week reached by last year's seasonal employees: 32

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

n/a

JOB REQUIREMENTS

English Level required:



Upper-Intermediate

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 50lbs/22kgs

Description:

Employees will be required to lift, push, pull, or carry objects up to 40 lbs (18 Kg) on a repeated basis including dish bins and serving trays for food/drink

Standing for entire shift

Handling cleaning chemicals

Working outdoors

Working under direct sunlight

Other qualifications or conditions

Description:

Must be able to work individually or on a team and at a quick pace. Must have the ability to read, write, and understand instructions given in the English language. Ability to speak effectively to guests or fellow employees. Must be able to maintain a clean and orderly area including preparation area, guest areas (tables, chairs, serving lines, condiment stands, etc.), bathroom areas, and all equipment. All workers will perform physical activities that require moving one's whole body, such as lifting, balancing, climbing, and stooping or bending. These activities often also require considerable use of the arms and legs.

Job Training required: Yes

Length of job training:

1 week and ongoing as necessary

Hours per week during training period: 20

Different wage during training period: Yes

Training wage description:

\$12.30 per hour

Start on specific day of the week: No

Training requirements:

Need to wear uniform: Yes

Uniform Policy:

Chef Jacket will be provided at no cost

Cost of uniform: \$0

Uniform laundry: Participant responsibility

Dress Code: *Yes*

Description:

Full uniform guidelines will be reviewed during Orientation

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Holiday Events

Additional Details about Cultural Offerings:

Branson J-1 community group will host orientations and special events throughout the summer. For more information, please visit <https://www.facebook.com/bransonmoj1/?fref=ts>

Local Cultural Offering:

Known as the "Live Music Show Capital of the World," Branson has more than 50 live performance theaters, three pristine lakes, a popular beach called "Moonshine Beach", dozens of attractions and museums, and a Historic Downtown district.

HOUSING AND TRANSPORTATION

Housing Provided: *No*

Community Housing Options:

Available: Yes

Description:

We will give you recommendations to reach out to make arrangements for housing.

Minimum Average Cost Per Week: \$100

Maximum Average Cost Per Week: \$250

Transportation for Community Housing Description:

Not a lot of public transportation, there is good bike routes in the area. Recommends buying an electric scooter

ARRIVAL INFORMATION

Arrival Instructions:

We recommend that students fly into Springfield/Branson National Airport (SGF). Students will then have to coordinate with either shuttle company or Uber to transport them to Branson, MO (40-60 minute drive) Ryde With Us is a shuttle service located in Branson, MO that offers travel to and from SGF, the rate for one-way travel is \$140 (1 or 2 travelers). Uber is also available but rates may vary.

Company will help schedule transportation for the students as long as we have your travel information 2 WEEKS prior to arrival. Students will however be responsible for the cost.

If you have any questions feel free to reach out to Jon Paul Guzman at jpguzman@ldry.com

Suggested Arrival Airport:

Springfield, SGF, Less than 50 miles

Estimated cost of transportation to worksite from suggested airports: \$100 to \$150

If arriving after regular hours:

Suggested After-Hours Accommodation:

La Quinta Inn & Suites by Wyndham Springfield Airport Plaza
2445 N. Airport Plaza Avenue
Springfield, Missouri 65803
+1-417-447-4466
\$100 to \$150

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: No

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

The Branson Loop has a transportation services for students who need to apply for their social security card. Cost is \$75 per student round trip. To arrange this option, students must contact The Branson Loop at levine@thebransonloop.com

Nearest SSA Office: Springfield, Missouri, Less than 50 miles

Other:

Wage Payment Schedule:

Every two weeks

Meal Plan: Not available

Provide Certificates/Performance Evaluations: No

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Clean and neat and appearance with no visible tattoos or facial piercings (ear ok for females).

Second Job Availability: Yes, likely

Applicable Company Policies:

If students choose to be a part of the discount program they will receive the following benefits:

All Landry's employees get a 50% discount at Landry's restaurants for them and up to 4 people. Some of our fine dining restaurants only offer a 25% discount for employee and up to 3 people. This is outlined in our handbook.

**You will receive more information on the employee discount program upon arrival.*

Students are not guaranteed the schedule they request and must be available to work days, nights, weekends and holiday! Days off with friends are NOT GUARANTEED.

COMMUNITY AMENITIES

Walking Distance from Worksite:

Food Market, Shopping Mall, Bank, Restaurants, Fitness Center

Walking Distance from Housing:

Restaurants, Fitness Center

In Town, Requires Transportation:

Post Office, Internet Cafe, Public Library