



WORK & TRAVEL USA

Mad Hatters Scoops - Ice Cream Scooper

HOST INFORMATION

Company Description:

The Karr Group is an event-based hospitality company that leads multiple, high-energy restaurants, bars, and nightclubs in the resort town of Killington, Vermont. Properties include the Pickle Barrel Nightclub, JAX Food & Games, The Foundry at Summit Pond, Mad Hatter's Scoops, Charity's 1887 Saloon, and the Waterwheel Trading Post.

The sweetest spot in Killington, Mad Hatter's is your premier ice cream destination! Mad Hatter's offers all your favorite ice cream flavors, sundaes, shakes and homemade waffle cones!

Perfectly situated in the Green Mountains, Killington has some of the highest and most varied mountain terrain in all of New England, and is home to the popular Killington Resort ski area. Killington offers a variety of summer fun, including world-class mountain biking, golf, hiking, and water sports. There is a regional bus in the area is called The Bus. The Bus is the main source of transportation for students, and has routes between Killington and Rutland as well as around the city of Rutland. We will provide you with free bus passes.

Host Website: <http://www.madhatterskillington.com/>

Site of Activity: Mad Hatters Scoops

Parent Account Name: The Karr Group

Host Address: 40 Summit Path Killington , Vermont , 05751

Nearest Major City: Burlington , Vermont , Over 50 miles away

PLACEMENT INFORMATION

Job Description:

Killington, Vermont's largest hospitality management company—the Karr Group—is seeking Ice Cream Scoopers to join our fun and friendly team!

As a Scooper, you will be creating a fun and memorable experience for our guests by scooping ice cream, making ice cream sundaes, and milkshakes. Duties include greeting customers, answering questions, suggesting flavors, preparing orders correctly, collecting payment, and maintaining inventory. To be a scooper, you should work with accuracy and enjoy the artistic

element of presentation. You are friendly, enjoy talking to people, and are a hard worker. You are organized, have good attention to detail, and are reliable.

This is a great first job!

To be successful in this role, you should:

- *Provide excellent customer service*
- *Have the ability to follow instructions and help with various tasks, as needed*
- *Take part in pre-service duties and closing duties*
- *Demonstrate a passion for details and a willingness to learn*
- *Uphold hospitality standards to ensure a memorable guest experience*
- *Maintain a safe, sanitary, and organized work environment*
- *Be available to work nights, weekends, and holidays*

As a team member at the Karr Group, you will receive:

- *Excellent discounts at Karr Group establishments*
- *Discounted ski, mountain bike, and golf passes*
- *Employee referral bonus program*
- *Company-sponsored recreational opportunities*
- *Discounts at participating businesses partners including restaurants and ski/snowboard shops*

The Karr Group properties include the Pickle Barrel Nightclub, JAX Food & Games, The Foundry at Summit Pond, Mad Hatter's Scoops, Charity's 1887 Saloon, and The Waterwheel Trading Post.

We are an equal opportunity employer that does not discriminate on the basis of race, religion, color, national origin, gender, sexual orientation, or age.

Typical Schedule:

Hours vary based on business needs.

Drug Test required: No

COMPENSATION

Hourly Wage: \$11

Eligible for Tips: Yes

Tips split among staff on shift.

Estimated weekly wages including tips: \$490

Bonus: No

** All figures above are pre-tax*

Estimated average number of hours per week: 35

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 40

Potential fluctuation in hours per week:

Average number of hours per week reached by last year's seasonal employees: 40

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

Employee discounts.

JOB REQUIREMENTS

English Level required:



Upper-Intermediate

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 25lbs/11kgs

Description:

Tubs of ice cream, supplies, dishes etc.

Standing for entire shift

Need to wear uniform: No

Dress Code: Yes

Description:

Company will provide a shirt, Must wear closed toe shoes with good tread and black pants in good condition

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Company Parties, Holiday Events, Potlucks or Dinners, Shopping Trips, Trips to Major City, Trips to Nearby/Major Attractions, skiing & snowboarding

Additional Details about Cultural Offerings:

Students have the opportunity to mountain bike and golf at nearby Killington Resort, and take advantage of a number of cultural opportunities in the state of Vermont. Students can conveniently visit both Boston and New York City, which are accessible by bus and train.

Local Cultural Offering:

Students are eligible for a discounted season pass at Killington Resort; there are many events hosted by Killington Resort that are open to the public. The city of Rutland also hosts several events throughout the year, including a weekly farmer's market.

HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. May find own (can choose alternative).

Employer-owned or employer-arranged housing description:

Housing is available to all participants. We have three apartments: 10 Church St, Apartment 2 This unit is a 2 bedroom apartment with 4 single beds. 10 Church St, Apartment 3 This unit is a 2 bedroom apartment with 4 single beds or 2 king beds 10 Church St, Apartment 4 This unit is a 2 bedroom apartment with 6 single beds (one of the bedrooms is very large with a partial wall dividing the room). All apartments includes heat, hot water, electricity, trash removal, snow removal, cable tv, and wifi.

Lease Agreement: Yes

Onsite Amenities:

WiFi: Yes

Description:

Students will have access to high-speed wifi.

Phone Service: No

Description:

Students can purchase prepaid cell phone plans at a number of local retailers.

Kitchen facilities: Yes

Description:

Each apartment has its own kitchen with refrigerator, oven, stove, and microwave.

Laundry facilities: No

Description:

There are coin operated laundry facilities nearby.

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 2

Maximum Occupancy Per Room: 2

Suggested Occupancy Per Room: 2

Rooming Arrangement Description:

Housing will be assigned. Students can submit requests if they prefer co-ed or segregated housing or if they would like to live with friends/partner.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: \$150

Housing Cost Deducted from Paychecks: No

Description:

\$200 is due on the 1st of the month and another \$200 is due on the 15th of the month We prefer checks, but will accept cash. Students must communicate with the office manager to coordinate paying rent

Utilities Costs: No

Housing Deposit: Yes

Cost: \$200

Description:

Your housing deposit of \$200 and first two weeks' rent of \$300 (total \$500) will be due as soon as you arrive.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

The housing deposit will be refunded if the apartments are left clean and in good condition.

Details About Deposit Refund:

The housing deposit will be returned with the student's final check.

Transportation to Worksite:

Local Bus, Subway or Train

Estimated commute time: Under 15 minutes

Estimated cost: \$0

Description: The Bus runs multiple times per day from Rutland to Killington, and back. The nearest bus stop is a short walk from employee housing. We provide free bus passes to employees.

ARRIVAL INFORMATION

Arrival Instructions:

From NYC airports:

There are two options for traveling to Rutland from NYC.

By bus: There is a twice-daily Greyhound bus from NYC to Rutland that takes approximately 7 hours and costs \$50 (please note that schedule and cost are subject to change).

By train: Amtrak runs the Ethan Allen Express from Penn Station on 31st Street and 8th Avenue to Rutland. Trains depart once daily and take approximately 5 hours. The cost is \$72 (please note that schedule and cost are subject to change). Tickets must be purchased in advance at www.amtrak.com

From Boston airports:

By bus: There is a once-daily Greyhound bus from Boston airport to Rutland that takes approximately 10 hours and costs \$35 (please note that schedule and cost are subject to change).

By plane: There is a small regional airport in Rutland, serviced by Cape Air that offers daily flights from Boston. Flights are approximately \$79 and must be booked in advance at www.capeair.com

We ask that you make an effort to arrive during normal business hours, Monday through Friday from 9am to 6pm. We will pick you up from the bus or train station and take you to your housing.

Students MUST email their arrival information to Kelsey Cruickshank at kelseyc@karrgroup.net at least 2 WEEKS prior to arrival to the United States.

Suggested Arrival Airport:

John F. Kennedy International Airport, JFK, Over 50 miles

Boston Logan International Airport, BOS, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: \$50 to \$75

If arriving after regular hours:

Suggested After-Hours Accommodation:

Best Western Inn & Suites Rutland-Killington

5 Best Western Pl

Rutland , Vermont 05701

https://www.bestwestern.com/en_US/book/hotel-rooms.46005.html

(802) 773-3200

\$150 to \$200

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: No

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

We will assist in scheduling social security appointments and will coordinate transportation.

Nearest SSA Office: Rutland , Vermont , Less than 10 miles

Other:

Wage Payment Schedule:

Our pay period runs from Sunday until the second Saturday (two weeks), checks will be issued every other Thursday, after 4pm.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Employees must present a neat, clean, professional, and comfortable appearance at all times.

Second Job Availability: Yes, likely

Applicable Company Policies:

The Karr Group expectation of every team member:

- *To provide extraordinary service that goes above and beyond expectations*
- *To model 'there's no 'I' in teamwork'*
- *To assess, question, and generate solutions to improve the operation*
- *To be honest, open, and respectful of each other*
- *To commit to mastering your position*
- *To maintain professionalism as a representative of the Karr Group while 'off-duty' as well as 'on-duty'*
- *To have a sense of pride in one's self*
- *To be pleasant, polite, and courteous at all times*
- *To respect the tools of the trade*
- *To be flexible and understanding*

COMMUNITY AMENITIES

Walking Distance from Worksite:

Food Market, Restaurants

Walking Distance from Housing:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library