



WORK & TRAVEL USA

## Splash Zone Water Park - Cabana and Party Server

### HOST INFORMATION

**Company Description:**

*Splash Zone Water Park is a thrilling, action-packed family-oriented water park, located in the center of the Wildwood Boardwalk. We are a family owned business that seeks hardworking students who enjoy working together as a team, in an active and fun environment. Working at Splashzone will be an amazing experience this summer!*

*We have weekly team-building events where you will build relationships with your fellow team members we're sure these memories will last a lifetime! We look forward to a great season!*

**Host Website:** <https://www.splashzonewaterpark.com/>

**Site of Activity:** Splash Zone Water Park

**Parent Account Name:** Splash Zone Water Park

**Host Address:** 3500 Boardwalk , PO Box 1649 , Wildwood , New Jersey , 08260

**Nearest Major City:** Philadelphia , Pennsylvania , Over 50 miles away

### PLACEMENT INFORMATION

**Job Description:**

*Customer Service is of the most important in this type of business. You are the guests' first interaction for their experience at Splash Zone Waterpark. This position has multiple jobs associated with it. All jobs require you to be smiling and interacting with guests in only a positive way.*

**Server:**

- **HUSTLE.** We have 28 Cabanas in the park. The cabanas get a server. Cabanas have the option to order at the food stand or bar directly. Thus, the more you hustle in this positions, the more you will make with tips.
- You take drink and food orders for cabanas, you also deliver the food and drinks to your cabana
- You are the Birthday Party and Group Server as well.
- Assist all guests (cabana or parties) with their food and drink orders
- You are in charge of setting up the cabanas and party areas before guests arrive, as well as cleaning the cabanas and party areas when guests leave.

**Food Cashier / Expeditor: (need 1)**

- Interacts directly with Splash Zone Guests in a fast-paced working environment
- Takes food orders
- Handles monetary transactions by entering guest orders into our Point of Sale System & collects payment from customers via cash or credit card

- Assist with food preparation set up
- Keep the front area of the Zone Grill clean and well-stocked.
- \* Cross-train as Expeditor to facilitate food orders when not needed at the register

**Typical Schedule:**

Splash Zone is open daily from 10 AM to 5:30 PM. Do not apply to this position if you cannot stay until the last day of operations (Labor Day).

**Seasonal changes to job duties or available hours:** Yes

Hours change due to weather during the season. Park is open only weekends until mid-may

**Drug Test required:** Yes

## COMPENSATION

**Hourly Wage:** \$5.62

**Eligible for Tips:** Yes

The estimated weekly wage is minimum. The more you hustle, the more you make!

**Estimated weekly wages including tips:** \$600

**Bonus:** Yes

Contingent upon staying through your dates, having no major employment issues, must work a minimum of 350 hours, dependent on your work performance.

\* All figures above are pre-tax

**Estimated average number of hours per week:** 32

**Estimated minimum number of hours per week:** 30

**Estimated maximum number of hours per week:** 50

**Potential fluctuation in hours per week:**

Weather and park attendance are two factors that can affect hours.

**Average number of hours per week reached by last year's seasonal employees:** 40

**Overtime Policy:**

No, exempt from paying overtime by law

**Job-Specific Benefits:**

Being part of our team will give you an experience you will not forget. You will meet many people and have the option to join our weekly staff events!

# JOB REQUIREMENTS

**English Level required:**



**Advanced**

**Required to be 21+:** No

**Previous Experience required:** Yes

*Experience working in a kitchen or as a sales associate. If no experience, a strong desire to be in this industry and learn the ins and outs of working in a food and beverage environment.*

## **Qualifications & Conditions**

*Standing for entire shift*

*Handling cleaning chemicals*

*Working outdoors*

*Working under direct sunlight*

**Job Training required:** Yes

*Length of job training:*

*Varies. On Going*

*Hours per week during training period: 32*

*Different wage during training period: Yes*

*Training wage description:*

*2-5 hours of training at \$15.20*

*Start on specific day of the week: No*

*Training requirements:*

*You will do all your training on-site. Please note, English must be advanced as you will be the one who must answer all guests' questions and try to sell them things and answer park questions.*

**Need to wear uniform:** Yes

*Uniform Policy:*

*No facial piercings, please. Please bring your own kakhi shorts/pants. Splash Zone will issue you your safety equipment including t-shirt, and nametag. Jackets are available for an additional cost (cannot wear their own jackets at work).*

*Cost of uniform: \$5*

*Uniform laundry: Participant responsibility*

**Dress Code:** Yes

*Description:*

*Please bring your own khaki shorts/pants. Splash Zone will issue you your safety equipment including t-shirt, and nametag. Jackets are available for an additional cost (cannot wear their own jackets at work).*

## CULTURAL OPPORTUNITIES

**Types of Cultural Opportunities:**

*Company Parties, Holiday Events, Potlucks or Dinners, Sporting Events, Will provide information about Events, Local Resources, Attractions/Sites, Local Community*

**Additional Details about Cultural Offerings:**

*We do weekly events with staff. You will feel like part of a family very quickly. Please refer to Splash Zone Family Page on Facebook.*

**Local Cultural Offering:**

*Wildwood is an awesome place to visit in the summertime! We have free beaches, beautiful boardwalk and tons of fun events happening all summer long,*

## HOUSING AND TRANSPORTATION

**Housing Provided:** No

**Community Housing Options:**

*Available: Yes*

*Description:*

*Cristian Banu (has three locations) 233 E Juniper 2704 Atlantic Ave (third location TBT) (609)-846-8284 Sister's Place 206 E Maple Ave Chandra Chrun (845)-321-5944 stayatwildwood@gmail.com Shawn 215-651-9362 3101 Park Blvd. Bob Blake 267-718-3001 bqa1998@yahoo.com 235 E Magnolia The Arlington Nick 609-972-1458 325 E Magnolia Captain Lous Beach House J1 Housing-Patrick (Red House) 267-581-8378 118 East Glenwood Ave Rick 4315 Park Blvd 609-972-1234 Brian Facebook Aaron 320 Glenwood Ave Haroula 609-827-9392 235 East Youngs Ave*

*Minimum Average Cost Per Week: \$150*

*Maximum Average Cost Per Week: \$215*

**Transportation for Community Housing Description:**

*Depends on where the participant is located but biking is an option in this area.*

## ARRIVAL INFORMATION

**Arrival Instructions:**

*Students must arrive on a specific, pre-determined arrival day for a two-day training class. There are two training dates, and students should coordinate their travel to arrive early enough to find housing and be ready to start training class on time. If a student arrives late, he/she will have to wait (not work) until the next class. Please note: students who don't think they can work until September 4 should not apply. It is critical that students work until Labor Day.*

*From JFK take the Air Tran from inside your terminal to Jamaica Station. Take the E train (the subway) to 42nd Street/8th Avenue. Walk to the NY Port Authority at 625 8th Avenue. Find NJ Transit Bus to 319 to Atlantic City/Cape May which stops in Wildwood. From Philadelphia, take airport train to Market East, walk to Greyhound bus station at 10th Street/Filbert St. Take bus 551 towards Atlantic City, change to bus 319 towards Wildwood. Alternate route: take bus 313 towards Cape May and get off in Wildwood. Cheap Motel to stay in while looking for housing: Arlington Motel (325 Magnolia Ave, Wildwood, NJ)*

***Suggested Arrival Airport:***

*JFK International Airport, JFK, Over 50 miles*

***Estimated cost of transportation to worksite from suggested airports: \$25 to \$50***

***If arriving after regular hours:***

***Suggested After-Hours Accommodation:***

*AAE Knight's Inn  
139-09 89th Ave  
Jamaica , New York 11435  
\$25 to \$50*

## TRAINING AND ONBOARDING

***Pre-Arrival Onboarding:*** Yes

*Lifeguards must complete an online course prior to coming to in-person class.*

***Social Security Number:***

*Require participants to apply for SSN before arrival at worksite: No*

*Details about how to apply for Social Security Number:*

*I will provide you with the paperwork to fill out but you will be required to go to the Social Security office which is a short bus ride away from Wildwood. It is possible we can help with transportation but it is not promised.*

*Nearest SSA Office: Rio Grande , New Jersey , Less than 10 miles*

***Other:***

*Wage Payment Schedule:*

*Students will be paid bi-weekly by check.*

*Meal Plan: Not available*

*Provide Certificates/Performance Evaluations: No*

*Hire in Groups: Yes*

*Maximum Group Size:*

*Grooming Requirements:*

*Details will be provided in the Splash Zone handbook upon hiring.*

*Second Job Availability: Yes, likely*

*Applicable Company Policies:*

*We require all of our students to all work until the park closes (Labor Day). Must be able to work until Labor Day. If there is a chance you will not be able to work until this date DO NOT APPLY FOR THIS JOB.*

## COMMUNITY AMENITIES

***Walking Distance from Worksite:***

*Food Market, Post Office, Bank, Restaurants, Fitness Center, Public Library*

***Walking Distance from Housing:***

*Food Market, Post Office, Bank, Restaurants, Fitness Center, Public Library*

***Unavailable:***

*Shopping Mall, Internet Cafe*