



WORK & TRAVEL USA

Splash Zone Water Park - SalesAssociate/GuestService/Greeter/FoodExpeditor

HOST INFORMATION

Company Description:

Splash Zone Water Park is a thrilling, action-packed family-oriented water park, located in the center of the Wildwood Boardwalk. We are a family owned business that seeks hardworking students who enjoy working together as a team, in an active and fun environment. Working at Splashzone will be an amazing experience this summer!

We have weekly team-building events where you will build relationships with your fellow team members we're sure these memories will last a lifetime! We look forward to a great season!

Host Website: <https://www.splashzonewaterpark.com/>

Site of Activity: Splash Zone Water Park

Parent Account Name: Splash Zone Water Park

Host Address: 3500 Boardwalk , PO Box 1649 , Wildwood , New Jersey , 08260

Nearest Major City: Philadelphia , Pennsylvania , Over 50 miles away

PLACEMENT INFORMATION

Job Description:

CROSS TRAINING REQUIRED

Customer Service is of most importance in this type of business. You are the guests' first interaction for their experience at Splash Zone Waterpark. You will be interacting directly with Splash Zone Guests in a fast-paced working environment.

This position had multiple cross training positions: Guest Service Window, Sales Associate, Front Gate Greeter, kitchen cashier, kitchen expeditor, and lifeguard (only 1 meter of water). All jobs require you to be smiling and interacting with guests in only a positive way. When you arrive, the front gate/guest service managers will train you in all positions and decide if you will work all six positions or maybe just one. You will be running a cash register, handling money, and trying to sell many amenities add on options to each guest.

Sales Associate/Food Expeditor:

- Takes food orders
- Handles monetary transactions by entering guest orders into our Point of Sale System & collects payment from customers via cash or credit card
- Assist with food preparation set up
- Keep the front area of the Zone Grill clean and well-stocked.
- * Cross-train as Expeditor to facilitate food orders when not needed at the register

Lifeguard:

-training is provided and paid normal wage. We only have 1 meter of water, previous experience is not required.

- Guards water

-Ensures guest safety

Guest Services/Greeter

- Checking bags before guests enter the park

- assisting guests with questions and issues they may have

- making sure only guests with paid admittance enter the park

- ensure children do not enter or leave without their guardian

Typical Schedule:

Splash Zone is open daily from 10 AM to 5:30 PM. Do not apply to this position if you cannot stay until the last day of operations (Labor Day).

Seasonal changes to job duties or available hours: Yes

Hours change due to weather during the season. Park is open until Labor Day.

Drug Test required: Yes

COMPENSATION

Hourly Wage: \$15.49

Eligible for Tips: No

Estimated weekly wages including tips: \$550

Bonus: Yes

Contingent upon staying until Labor Day, having no major employment issues, must work a minimum of 350 hours, dependent on your work performance.

* All figures above are pre-tax

Estimated average number of hours per week: 35

Estimated minimum number of hours per week: 30

Estimated maximum number of hours per week: 50

Potential fluctuation in hours per week:

Weather and park attendance are two factors that can affect hours.

Average number of hours per week reached by last year's seasonal employees: 40

Overtime Policy:

No, exempt from paying overtime by law

Job-Specific Benefits:

Being part of our team will give you an experience you will not forget. You will meet many people and have the option to join our weekly staff events!

JOB REQUIREMENTS

English Level required:



Advanced

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Standing for entire shift

Working outdoors

Job Training required: Yes

Length of job training:

Varies. On Going

Hours per week during training period: 35

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

You will do all your training on-site. Please note, English must be advanced as you will be the one who must answer all guests questions and try to sell them things like cabanas, lockers, meal plans, etc.

Need to wear uniform: Yes

Uniform Policy:

No facial piercings, please. Please bring your own khaki shorts/pants. Splash Zone will issue you your safety equipment including t-shirt, and nametag. Jackets are available for an additional cost (cannot wear their own jackets at work).

Cost of uniform: \$5

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Please bring your own khaki shorts/pants. Splash Zone will issue you your safety equipment including t-shirt, and nametag. Jackets are

available for an additional cost (cannot wear their own jackets at work).

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Company Parties, Holiday Events, Potlucks or Dinners, Sporting Events, Will provide information about Events, Local Resources, Attractions/Sites, Local Community

Additional Details about Cultural Offerings:

We do weekly events with staff. You will feel like part of a family very quickly. Please refer to Splash Zone Family Page on Facebook.

Local Cultural Offering:

Wildwood is an awesome place to visit in the summertime! We have free beaches, beautiful boardwalk and tons of fun events happening all summer long.

HOUSING AND TRANSPORTATION

Housing Provided: No

Community Housing Options:

Available: Yes

Description:

Cristian Banu (has three locations) 233 E Juniper 2704 Atlantic Ave (third location TBT) (609)-846-8284 Sister's Place 206 E Maple Ave Chandra Chrun (845)-321-5944 stayatwildwood@gmail.com Shawn 215-651-9362 3101 Park Blvd. Bob Blake 267-718-3001 bqa1998@yahoo.com 235 E Magnolia The Arlington Nick 609-972-1458 325 E Magnolia Captain Lous Beach House J1 Housing-Patrick (Red House) 267-581-8378 118 East Glenwood Ave Rick 4315 Park Blvd 609-972-1234 Brian Facebook Aaron 320 Glenwood Ave Haroula 609-827-9392 235 East Youngs Ave

Minimum Average Cost Per Week: \$150

Maximum Average Cost Per Week: \$215

Transportation for Community Housing Description:

Depends on where the participant is located but biking is an option in this area.

ARRIVAL INFORMATION

Arrival Instructions:

Students must arrive on a specific, pre-determined arrival day for a two-day training class. There are two training dates, and students should coordinate their travel to arrive early enough to find housing and be ready to start training class on time. If a student arrives late, he/she will have to wait (not work) until the next class. Please note: students who don't think they can work until September 4 should not apply. It is critical that students work until Labor Day.

From JFK take the Air Tran from inside your terminal to Jamaica Station. Take the E train (the subway) to 42nd Street/8th Avenue. Walk to the NY Port Authority at 625 8th Avenue. Find NJ Transit Bus to 319 to Atlantic City/Cape May which stops in Wildwood. From Philadelphia, take airport train to Market

East, walk to Greyhound bus station at 10th Street/Filbert St. Take bus 551 towards Atlantic City, change to bus 319 towards Wildwood. Alternate route: take bus 313 towards Cape May and get off in Wildwood. Cheap Motel to stay in while looking for housing: Arlington Motel (325 Magnolia Ave, Wildwood, NJ)

Suggested Arrival Airport:

JFK International Airport, JFK, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: \$25 to \$50

If arriving after regular hours:

Suggested After-Hours Accommodation:

*AAE Knight's Inn
139-09 89th Ave
Jamaica , New York 11435
\$25 to \$50*

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: Yes

Lifeguards must complete an online course prior to coming to in-person class.

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

I will provide you with the paperwork to fill out but you will be required to go to the Social Security office which is a short bus ride away from Wildwood. It is possible we can help with transportation but it is not promised.

Nearest SSA Office: Rio Grande , New Jersey , Less than 10 miles

Other:

Wage Payment Schedule:

Students will be paid bi-weekly by check.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: No

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Details will be provided in the Splash Zone handbook upon hiring.

Second Job Availability: Yes, likely

Applicable Company Policies:

We require all of our students to all work until the park closes (Labor Day). Must be able to work until Labor Day. If there is a chance you will not be able to work until this date DO NOT APPLY FOR THIS JOB.

COMMUNITY AMENITIES

Walking Distance from Worksite:

Food Market, Post Office, Bank, Restaurants, Fitness Center, Public Library

Walking Distance from Housing:

Food Market, Post Office, Bank, Restaurants, Fitness Center, Public Library

Unavailable:

Shopping Mall, Internet Cafe