



## Vail Resorts Park City Mountain Resort - Rental Operations (VRR)

### HOST INFORMATION

**Company Description:**

*Park City is a historic mining town turned into a resort area. Park City is located along the base of our mountain and is completely self-contained. It has numerous bars and clubs which attract people from all over the world. Snowmobiling, cross country skiing, heli-skiing and hot air ballooning are all available. The area is host to several concerts, plays, contests, competitions and the Sundance Film Festival. Salt Lake City is only 35 miles away and has anything you can't find in Park City. Park City hosted the 2002 Winter Olympic Games and has several professional riders/skiers who train here.*

*Vail Resorts is dedicated to delivering extraordinary guest experiences by continuously investing in our team and the infrastructure, systems and training programs that support the employee experience. At Vail Resorts, we hold ourselves accountable for living these foundational values every day, in everything we do. OUR VALUES: SERVE OTHERS - Own it. Personalize it. Elevate it. DO RIGHT - Act with integrity—always do the right thing, knowing it leads to the right outcome. DRIVE VALUE - Grow profit through smart and innovative business practices. DO GOOD - Preserve our natural environment and contribute to the success of our local communities. BE SAFE - Be committed to the safety and wellness of our employees and guests. HAVE FUN - Fun is our product – create fun, enjoy your work and share your contagious spirit. OUR VISION - TO RE-IMAGINE THE MOUNTAIN EXPERIENCE AROUND THE WORLD.*

**Host Website:** <https://www.parkcitymountain.com/>

**Site of Activity:** Vail Resorts Park City Mountain Resort

**Parent Account Name:** Vail Resorts

**Host Address:** 1310 Lowell Ave Park City, Utah , 84060

**Nearest Major City:** Salt Lake City, Utah , Less than 50 miles away

### PLACEMENT INFORMATION

**Job Description:**

*Rental Operations (Inclusive of Associate: Rental Technician, Associate Rental Technician-Cashier, Associate: Valet, Associate: Service Technician)*

*This is an active, role for those that enjoy interacting with guest in fast paced, mostly indoor rental facilities. At each of our resorts, candidates may be placed in any of our retail locations.*

*Responsibilities include, but are not limited to:*

- Ensure professional level of customer service at all times.*
- Clean, service and repair customer merchandise according to established guidelines. • Determine customer equipment needs and complete accurate work order paperwork.*
- Review with guests how to operate rental equipment, safety practices and guest responsibility for equipment.*
- Maintain proper knowledge of products to answer questions accurately and be able to demonstrate use of products. • Promote products through sales. • Stock and organize products on shelves, counters and tables • Organize and store guest's ski/snowboarding equipment*

and retrieving it for guests on the base of the mountain.

- Must be comfortable working outside in various weather conditions.
- Other duties as assigned by your Supervisor or Senior Management.
- Assist in sanitation of all rental areas in accordance to COVID19 safe operating guidelines.
- \* Participants will be assigned to work at times on evenings and weekends.

The participant's employment with Employer is at all times "at-will" and nothing in this agreement is meant to change the participant's at-will status. Our resorts are a seasonal business and have busy and slow periods, peak times, and holidays where there will be more work as our resorts are busier. Peak times center on U.S. federal holidays like Christmas, Martin Luther King Day, President's Weekend, Easter, and Spring Break. Much of the work at our resorts is weather and business-level dependent. It is a seasonal business therefore if the weather is not as expected there could be little or no work. Business levels can fluctuate based on the visitation levels of our guests. Expect to work more during holiday periods and then see a reduction of hours during lower visitation periods like late January to Early March. This agreement does not guarantee the participant any certain number of hours and Employer may modify schedules at any time in its sole discretion based on business needs and demands. You will begin working on the start date of your job offer but depending on training your start date may be delayed a few days. Hours, including the total number of hours scheduled and/or worked, are never guaranteed; in the ski industry, hours can fluctuate drastically without warning due to changes in operating season, business levels, and weather.

**Typical Schedule:**

Typically 5 shifts a week, weekends and holidays required, morning, afternoon and evening shifts

**Seasonal changes to job duties or available hours:** Yes

You will participate in work force management and help support other departments.

**Drug Test required:** No

## COMPENSATION

**Hourly Wage:** \$20

**Eligible for Tips:** No

**Estimated weekly wages including tips:** \$640

**Bonus:** No

\* All figures above are pre-tax

**Estimated average number of hours per week:** 32

**Estimated minimum number of hours per week:** 32

**Estimated maximum number of hours per week:** 40

**Potential fluctuation in hours per week:**

During holidays there will be more work as our resorts are busier. Peak times center around holidays like Christmas, Martin Luther King Day, President's Weekend, Easter, and Spring Break.

**Average number of hours per week reached by last year's seasonal employees:** 32

**Overtime Policy:**

Yes, paid after 40 hours

**Job-Specific Benefits:**

Ski pass for duration of employment, food & beverage and retail/rental discounts. Please consult with manager for additional information.

## JOB REQUIREMENTS

**English Level required:**



**Advanced**

**Required to be 21+:** No

**Previous Experience required:** No

**Qualifications & Conditions**

Lifting

Lifting requirement: 50lbs/22kgs

Description:

Opening boxes of stock, stocking shelves, lift gear and equipment

Standing for entire shift

Handling cleaning chemicals

Working outdoors

**Job Training required:** Yes

Length of job training:

1 week, ongoing

Hours per week during training period: 32

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

POS Training

**Need to wear uniform:** Yes

Uniform Policy:

Certain positions require employees to wear a uniform while working. Employees are expected to wear uniforms in the appropriate manner. Nametags must be worn and jackets zipped up to above nametag level. All hats, where permitted, must be worn facing forward. Please access our employee guide for more information - <http://www.insideepic.com/employee-guides> Your manager will communicate what portions of your uniform is provided and what you need to bring.

*Cost of uniform: \$0*

*Uniform laundry: Participant responsibility*

**Dress Code:** *Yes*

*Description:*

*Please see section entitled Presentation/Uniforms <http://www.insideepic.com/employee-guides>*

## CULTURAL OPPORTUNITIES

**Types of Cultural Opportunities:**

*Company Parties, Sporting Events, Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Holiday Events*

**Additional Details about Cultural Offerings:**

*Resort employee events vary per department, usually lunches, potlucks, and holiday parties.*

**Local Cultural Offering:**

*There are a lot of other activities all winter long. You are a short bus ride to Salt Lake city.*

*[www.utah.com/amusement](http://www.utah.com/amusement).*

*Salt Lake City and Main Street in Park City [www.visitparkcity.com/things-to-do/arts-culture/](http://www.visitparkcity.com/things-to-do/arts-culture/)*

*National Parks*

*State Parks (15-30 mins)*

*Local Park City events and sporting competitions*

## HOUSING AND TRANSPORTATION

**Housing Provided:** *No*

**Community Housing Options:**

*Available: Yes*

*Description:*

*Housing can be very difficult to find & expensive in our communities. Your job offer does not include housing & by accepting an offer you understand it is your responsibility to secure your own season-long housing before arrival at your worksite. Vail employee housing is not available at your location. Additional info is provided at interview & job offer. From acquiring housing to local transportation, each region's options can greatly vary. You should come with enough money to live for at least 2 months. Many of our communities recommend \$2,000-\$4,000. Community Resources: Vail Housing team compiles regional guides that provide helpful information & resources for many Vail Resorts locations. Disclaimer: Most businesses & organizations in the guides are not affiliated with Vail Resorts & the information listed may be outdated or subject to change without notice.*

<https://bit.ly/44d7qon>

Minimum Average Cost Per Week: \$350

Maximum Average Cost Per Week: \$1200

**Transportation for Community Housing Description:**

PARK CITY TRANSIT | Park City, UT  
Bus routes run all throughout the greater Park City area - [www.parkcity.org/departments/transit-bus](http://www.parkcity.org/departments/transit-bus)

## ARRIVAL INFORMATION

**Arrival Instructions:**

There is public transportation: <https://www.rideuta.com/Rider-Tools/Schedules-and-Maps> from Salt Lake City to Park City, or there are other options: Uber/Lyft or private shuttles. Park City is only 35 miles from Salt Lake City airport.

**Suggested Arrival Airport:**

Salt Lake City International Airport, SLC, Less than 50 miles

**Estimated cost of transportation to worksite from suggested airports:** \$50 to \$75

**If arriving after regular hours:**

**Suggested After-Hours Accommodation:**

Econo Lodge Downtown

715 W N Temple St

Salt Lake City, Utah 84116

<https://www.choicehotels.com/utah/salt-lake-city/econo-lodge-hotels/ut043?mc=llgoxpx>

(801) 363-0062

\$75 to \$100

## TRAINING AND ONBOARDING

**Pre-Arrival Onboarding:** Yes

Yes. After you are offered a position, you'll need to complete a background check or answer the Law Violation Question. Right after receiving your job offer, expect an email from [vailresortscareers@vailresorts.com](mailto:vailresortscareers@vailresorts.com) with instructions on how to complete. Please note that background checks can take anywhere from one to 14 days to process. Some background checks can take longer.

After you complete the background check or Law Violation Question, you will receive an email from [vailresortscareers@successfactors.com](mailto:vailresortscareers@successfactors.com) with instructions for completing your New Employee Setup. Follow the link in the email to complete your documents. We recommend that you give yourself 30 minutes. Please use a computer. The site is not currently available on mobile phones or tablets. Please complete your New Employee Setup promptly. Even if your start date is a few months away, we need this information to get you set up in our systems and finalize your new position.

Within two weeks of your start date, look for an email from [vailresortscareers@vailresorts.com](mailto:vailresortscareers@vailresorts.com) with instructions for completing your Final Onboarding Forms. This email will also contain your login information for Vail Resorts' employee systems and your employee ID number. These forms give us the information we need to make sure you get paid and receive your pass to get up on the mountain, so make sure you complete them before your first day! Failure to complete onboarding step timely can and will result in delay in your start or cancelation of your job offer.

**Social Security Number:**

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

**IMPORTANT:** Prior to applying for your Social Security Number in the US, you must obtain an accurate MAILING address to provide to the Social Security office. It must be an address where you can receive mail, not a physical address. This may be your mailing address at employee housing or a mailing address you have received from your Manager. If you do not provide a mailing address, you will not receive the SSN card. It is a condition of employment to provide your SSN to your employer. You will also need your SSN to complete your tax return once you have returned to your home country. The office is located at: 175 E 400 S #500, Salt Lake City, UT 84111 There is a Park City/Salt Lake City Connect bus 902 you can take.

Nearest SSA Office: Salt Lake City , Utah , Less than 50 miles

**Other:**

Wage Payment Schedule:

Every two weeks. Depending on when you start, your first paycheck might come after 3 weeks and may only be a partial paycheck. We recommend setting up a bank account immediately upon your arrival, that way you can elect electronic payment form.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: No

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

You must maintain a professional appearance at all times. Please see Inside Epic: <http://www.insideepic.com/employee-guides> for grooming policies and uniforms. Some locations may have a policies that have higher standards.

Second Job Availability: Yes, likely

Applicable Company Policies:

To view all company policies, please review our employee handbook. You can view the Vail employee handbook by clicking on Colorado <http://www.insideepic.com/employee-guides>. Agreements between the participant and sponsor do not take precedence over; preempt or supersede any of Vail Resort Inc policies.

## COMMUNITY AMENITIES

**Walking Distance from Worksite:**

Food Market, Shopping Mall, Restaurants, Internet Cafe

**Walking Distance from Housing:**

Food Market, Restaurants, Internet Cafe

**In Town, Requires Transportation:**

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library

