



## Vail Resorts Stowe Mountain Resort - Base Area Operator (Mountain)

### HOST INFORMATION

**Company Description:**

*A wonderful place to work and a great mountain to ski and ride! We have a great program for International students to work at our Resort during the winter months. We are excited to welcome you to our team! Stowe Mountain Resort's employees are its most valuable asset in creating a fun and enjoyable atmosphere. Our goal is to hire and train the friendliest and most dependable staff who like to work hard, enjoy people and know how to have fun on the job. We have over 480 ski-able acres with 12 lifts and 2 gondolas. Stowe has the longest ski trails east of the Mississippi, and is a four-season destination resort. Stowe, Vermont, is known as the Ski Capital of the East and has been a popular family vacation destination since the 1860's.*

**Check out what it is like at Stowe...**

<https://www.youtube.com/watch?v=ImT6wKgSA3E>

<https://www.youtube.com/watch?v=WTkYbSTZpI4>

<https://www.youtube.com/watch?v=TV69ukFW1Ms>

*Why Choose to Work at Stowe? Ski Pass: All full time employees receive a complimentary lift pass for the season. That pass can be used at Stowe or any of our partner mountains throughout the United States and Canada ([www.vailresorts.com](http://www.vailresorts.com)) Housing: Located between 2-3 miles from the resort, The Dorm, The Inn at the Mountain and Northern Lights Lodge offer different amenities and accommodate 2,3,4 or 6 persons per unit. The village of Stowe is only a short shuttle bus ride away. Housing costs \$95-120 per week.*

**Host Website:** <http://www.stowe.com/>

**Site of Activity:** Vail Resorts Stowe Mountain Resort

**Parent Account Name:** Vail Resorts

**Host Address:** 5781 Mountain Road Stowe , Vermont , 05672

**Nearest Major City:** Burlington , Vermont , Less than 50 miles away

### PLACEMENT INFORMATION

**Job Description:**

*Base Area Operator*

*This is an active, role for those that enjoy working outside and are very clean, organized and diligent about their work.*

*Responsibilities include, but are not limited to:*

- Greeting guests with a smile*
- Daily management of the resort's parking facilities.*
- Waste removal, cleaning and sanitation in the base areas, including cleaning public restrooms multiple times a day.*

- Snow removal in the base areas.
- Assisting other base area operations as needed.

\* Participants will be assigned to work at times on evenings and weekend

The participant's employment with Employer is at all times "at-will" and nothing in this agreement is meant to change the participant's at-will status. Our resorts are a seasonal business and have busy and slow periods, peak times, and holidays where there will be more work as our resorts are busier. Peak times center on U.S. federal holidays like Christmas, Martin Luther King Day, President's Weekend, Easter, and Spring Break. Much of the work at our resorts is weather and business-level dependent. It is a seasonal business therefore if the weather is not as expected there could be little or no work. Business levels can fluctuate based on the visitation levels of our guests. Expect to work more during holiday periods and then see a reduction of hours during lower visitation periods like late January to Early March. This agreement does not guarantee the participant any certain number of hours and Employer may modify schedules at any time in its sole discretion based on business needs and demands. You will begin working on the start date of your job offer but depending on training your start date may be delayed a few days. Hours, including the total number of hours scheduled and/or worked, are never guaranteed; in the ski industry, hours can fluctuate drastically without warning due to changes in operating season, business levels, and weather.

**Typical Schedule:**

Typically 5 shifts a week, weekends and holidays required, morning, afternoon and evening shifts

**Seasonal changes to job duties or available hours:** Yes

If you miss or fail training you will be assigned a new position. You will participate in work force management and help support other departments.

**Drug Test required:** No

## COMPENSATION

**Hourly Wage:** \$20

**Eligible for Tips:** No

**Estimated weekly wages including tips:** \$640

**Bonus:** No

\* All figures above are pre-tax

**Estimated average number of hours per week:** 32

**Estimated minimum number of hours per week:** 32

**Estimated maximum number of hours per week:** 40

**Potential fluctuation in hours per week:**

During holidays there will be more work as our resorts are busier. Peak times center around holidays like Christmas, Martin Luther King Day, President's Weekend, Easter, and Spring Break.

**Average number of hours per week reached by last year's seasonal employees:** 32

**Overtime Policy:**

Yes, paid after 40 hours

**Job-Specific Benefits:**

Ski pass for duration of employment, food & beverage and retail/rental discounts, lodging discounts. Please consult with manager for additional information.

## JOB REQUIREMENTS

**English Level required:**



**Intermediate**

**Required to be 21+:** No

**Previous Experience required:** No

**Qualifications & Conditions**

Lifting

Lifting requirement: 50lbs/22kgs

Description:

Taking out the trash, shoveling snow and carrying equipment as needed to clean

Standing for entire shift

Handling cleaning chemicals

Working outdoors

Working under direct sunlight

**Job Training required:** Yes

Length of job training:

1 week, ongoing

Hours per week during training period: 32

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

Safety Trainings

**Need to wear uniform:** Yes

Uniform Policy:

Certain positions require employees to wear a uniform while working. Employees are expected to wear uniforms in the appropriate

manner. Nametags must be worn and jackets zipped up to above nametag level. All hats, where permitted, must be worn facing forward. Please access our employee guide for more information - <http://www.insideepic.com/employee-guides> Your manager will communicate what portions of your uniform is provided and what you need to bring.

Cost of uniform: \$0

Uniform laundry: Participant responsibility

**Dress Code:** Yes

Description:

Please see section entitled Presentation/Uniforms <http://www.insideepic.com/employee-guides>

## CULTURAL OPPORTUNITIES

### **Types of Cultural Opportunities:**

Company Parties, Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Holiday Events, Ski Pass

### **Additional Details about Cultural Offerings:**

In addition to exploring the resort, you can also explore the neighboring cities of Burlington (45 min) or Montpelier (30 min). There is a Ski and Snowboard museum in town, as well as several art galleries. Plenty of options for local live music. Recreational activities hiking, snowshoeing, etc

### **Local Cultural Offering:**

For more details about events offered in Stowe check out <http://www.discoverourtown.com/VT/Stowe/Attractions-2168.html> or visit <https://gostowe.com/things-to-do/>

## HOUSING AND TRANSPORTATION

**Housing Provided:** No

### **Community Housing Options:**

Available: Yes

Description:

Housing can be very difficult to find & expensive in our communities. Your job offer does not include housing & by accepting an offer you understand it is your responsibility to secure your own season-long housing before arrival at your worksite. Vail employee housing is very limited depending on your worksite location and not everyone will get employee housing. Additional info is provided at interview & offer. From acquiring housing to local transportation, each region's options can vary. You should come with enough money to live for at least 2 months. Many of our communities recommend \$2,000-\$4,000. Vail Employee Housing Information: <https://bit.ly/46y0QKX> Community Resources: Vail Housing team compiles regional guides that provide information & resources for many Vail Resorts locations. Disclaimer: Most businesses & organizations in the guides are not affiliated with Vail Resorts & the information listed may be outdated or subject to change without notice. <https://bit.ly/44d7qon>

Minimum Average Cost Per Week: \$275

Maximum Average Cost Per Week: \$500

### **Transportation for Community Housing Description:**

For other year-round route schedules servicing Stowe, Morrisville, Waterbury, Montpelier and Burlington visit the following website [www.gmtaride.org](http://www.gmtaride.org)

## ARRIVAL INFORMATION

### **Arrival Instructions:**

Amtrak's Ethan Allen Express From NYC serves nearby Rutland, VT (25 miles). Albany (ALB), Hartford Springfield's Bradley International (BDL), and Manchester (MHT) airports are each about a 2-hour drive.

Students can take an Amtrak to the Waterbury Station in VT.

[https://www.amtrak.com/home?cmp=pdsrch-Amtrak%7CBrand%7CAmtrak+KW%7CNon-Core+DMA%7CExact-google&gclid=EAlaIQobChMI7LfeH7T-8AIVFA\\_nCh0xvwPYEAAAYASAAEgIVjvD\\_BwE](https://www.amtrak.com/home?cmp=pdsrch-Amtrak%7CBrand%7CAmtrak+KW%7CNon-Core+DMA%7CExact-google&gclid=EAlaIQobChMI7LfeH7T-8AIVFA_nCh0xvwPYEAAAYASAAEgIVjvD_BwE)

Check routes and schedules at Green Mountain Transit and Rural Community Transportation for transportation options from Burlington Airport and Stowe VT. These shuttle services are not operated by or affiliated with Vail Resorts. Prices may vary depending on dates and a reservation may be required.

<https://ridegmt.com/>

<https://www.riderct.org/>

### **Suggested Arrival Airport:**

Burlington International Airport, BTV, Less than 50 miles

**Estimated cost of transportation to worksite from suggested airports:** \$100 to \$150

### **If arriving after regular hours:**

### **Suggested After-Hours Accommodation:**

Holiday Inn Burlington  
1068 Williston Rd  
South Burlington, Vermont 05403  
[www.ihg.com](http://www.ihg.com)  
\$100 to \$150

## TRAINING AND ONBOARDING

### **Pre-Arrival Onboarding:** Yes

Yes. After you are offered a position, you'll need to complete a background check or answer the Law Violation Question. Right after receiving your job offer, expect an email from [vailresortscareers@vailresorts.com](mailto:vailresortscareers@vailresorts.com) with instructions on how to complete. Please note that background checks can take anywhere from one to 14 days to process. Some background checks can take longer.

After you complete the background check or Law Violation Question, you will receive an email from [vailresortscareers@successfactors.com](mailto:vailresortscareers@successfactors.com) with instructions for completing your New Employee Setup. Follow the link in the email to complete your documents. We recommend that you give yourself 30 minutes. Please use a computer. The site is not currently available on mobile phones or tablets. Please complete your New Employee Setup promptly. Even if your start date is a few months away, we need this information to get you set up in our systems and finalize your new position.

Within two weeks of your start date, look for an email from [vailresortscareers@vailresorts.com](mailto:vailresortscareers@vailresorts.com) with instructions for completing your Final Onboarding Forms. This email will also contain your login information for Vail Resorts' employee systems and your employee ID number.

*These forms give us the information we need to make sure you get paid and receive your pass to get up on the mountain, so make sure you complete them before your first day! Failure to complete onboarding step timely can and will result in delay in your start or cancelation of your job offer.*

**Social Security Number:**

*Require participants to apply for SSN before arrival at worksite: No*

*Details about how to apply for Social Security Number:*

*IMPORTANT: Prior to applying for your Social Security Number in the US, you must obtain an accurate MAILING address to provide to the Social Security office. It must be an address where you can receive mail, not a physical address. This may be your mailing address or a mailing address you have received from your Manager. If you do not provide a mailing address, you will not receive the SSN card. It is a condition of employment to provide your SSN to your employer. You will also need your SSN to complete your tax return once you have returned to your home country.*

*Nearest SSA Office: Burlington , Vermont , Less than 50 miles*

**Other:**

*Wage Payment Schedule:*

*Every two weeks. Depending on when you start, your first paycheck might come after 3 weeks and may only be a partial paycheck. We recommend setting up a bank account immediately upon your arrival, that way you can elect electronic payment form.*

*Meal Plan: Not available*

*Provide Certificates/Performance Evaluations: Yes*

*Hire in Groups: Yes*

*Maximum Group Size:*

*Grooming Requirements:*

*You must maintain a professional appearance at all times. Please see Inside Epic: <http://www.insideepic.com/employee-guides> for grooming policies and uniforms. Some locations may have a policies that have higher standards.*

*Second Job Availability: No, unlikely*

*Applicable Company Policies:*

*To view all company policies, please review our employee handbook. You can view the Vail employee handbook by clicking on Colorado <http://www.insideepic.com/employee-guides>. Agreements between the participant and sponsor do not take precedence over; preempt or supersede any of Vail Resort Inc policies.*

## COMMUNITY AMENITIES

***Walking Distance from Worksite:***

*Shopping Mall, Post Office, Restaurants, Internet Cafe*

***Walking Distance from Housing:***

*Restaurants, Internet Cafe*

***In Town, Requires Transportation:***

*Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library*