



Vail Resorts Stowe Mountain Resort - F&B Support Front of House (Mountain)

HOST INFORMATION

Company Description:

A wonderful place to work and a great mountain to ski and ride! We have a great program for International students to work at our Resort during the winter months. We are excited to welcome you to our team! Stowe Mountain Resort's employees are its most valuable asset in creating a fun and enjoyable atmosphere. Our goal is to hire and train the friendliest and most dependable staff who like to work hard, enjoy people and know how to have fun on the job. We have over 480 ski-able acres with 12 lifts and 2 gondolas. Stowe has the longest ski trails east of the Mississippi, and is a four-season destination resort. Stowe, Vermont, is known as the Ski Capital of the East and has been a popular family vacation destination since the 1860's.

Check out what it is like at Stowe...

<https://www.youtube.com/watch?v=ImT6wKgSA3E>

<https://www.youtube.com/watch?v=WTkYbSTZpI4>

<https://www.youtube.com/watch?v=TV69ukFW1Ms>

Why Choose to Work at Stowe? Ski Pass: All full time employees receive a complimentary lift pass for the season. That pass can be used at Stowe or any of our partner mountains throughout the United States and Canada (www.vailresorts.com) Housing: Located between 2-3 miles from the resort, The Dorm, The Inn at the Mountain and Northern Lights Lodge offer different amenities and accommodate 2,3,4 or 6 persons per unit. The village of Stowe is only a short shuttle bus ride away. Housing costs \$95-120 per week.

Host Website: <http://www.stowe.com/>

Site of Activity: Vail Resorts Stowe Mountain Resort

Parent Account Name: Vail Resorts

Host Address: 5781 Mountain Road Stowe , Vermont , 05672

Nearest Major City: Burlington , Vermont , Less than 50 miles away

PLACEMENT INFORMATION

Job Description:

(Inclusive of most FOH roles: Busser, Cashier, Barista, Server, Food Runner, dishwasher, etc) This is an active, role for those that enjoy interacting with guest in fast paced, mostly indoor restaurant facilities. These roles are primarily located on our on-mountain Food & Beverage outlets. For some roles, intermediate ski/snowboard ability will be required to access the work location.

Responsibilities include, but are not limited to:

- Bus and clean tables, windows and floors*
- Trash/snow removal and keeping public and work areas clean and tidy*
- Cleaning restrooms • Serve and/or assist serving during dining room floor service (as applicable to the location)*

- Maintain cleanliness and organization of all food and beverage areas by stocking and cleaning tables, windows and floors.
 - Must become familiar with the menu to answer any questions including allergy concerns. • Cashiering (adhere to all cash handling procedures).
 - Ability to work in different Food and Beverage locations when needed.
 - Assist in sanitation of all Food Service areas in accordance to COVID-19 safe operating guidelines.
 - Other duties as assigned.
- *Participants will be assigned to work at times on evenings and weekends.*

The participant's employment with Employer is at all times "at-will" and nothing in this agreement is meant to change the participant's at-will status.

Our resorts are a seasonal business and have busy and slow periods, peak times, and holidays where there will be more work as our resorts are busier. Peak times center on U.S. federal holidays like Christmas, Martin Luther King Day, President's Weekend, Easter, and Spring Break. Much of the work at our resorts is weather and business-level dependent. It is a seasonal business therefore if the weather is not as expected there could be little or no work. Business levels can fluctuate based on the visitation levels of our guests. Expect to work more during holiday periods and then see a reduction of hours during lower visitation periods like late January to Early March.

This agreement does not guarantee the participant any certain number of hours and Employer may modify schedules at any time in its sole discretion based on business needs and demands.

You will begin working on the start date of your job offer but depending on training your start date may be delayed a few days. Hours, including the total number of hours scheduled and/or worked, are never guaranteed; in the ski industry, hours can fluctuate drastically without warning due to changes in operating season, business levels, and weather.

Typical Schedule:

Typically 5 shifts a week, weekends and holidays required, morning, afternoon shifts

Seasonal changes to job duties or available hours: Yes

You will participate in work force management and help support other departments.

Drug Test required: No

COMPENSATION

Hourly Wage: \$20

Eligible for Tips: No

Estimated weekly wages including tips: \$640

Bonus: No

** All figures above are pre-tax*

Estimated average number of hours per week: 32

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 40

Potential fluctuation in hours per week:

During holidays there will be more work as our resorts are busier. Peak times center around holidays like Christmas, Martin Luther King Day, President's Weekend, Easter, and Spring Break.

Average number of hours per week reached by last year's seasonal employees: 32

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

Ski pass for duration of employment, food & beverage and retail/rental discounts, lodging discounts. Please consult with manager for additional information.

JOB REQUIREMENTS

English Level required:



Upper-Intermediate

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Skiing / Snowboarding

Description:

Intermediate ski/snowboard ability is required for some roles to be able to access the work location. This is not the case for all roles. A ski/snowboard ability test will be performed.

Lifting

Lifting requirement: 25lbs/11kgs

Description:

Moving stock, lifting overhead, opening boxes of supplies

Standing for entire shift

Handling cleaning chemicals

Job Training required: Yes

Length of job training:

1 week, ongoing

Hours per week during training period: 32

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

ServSafe

Need to wear uniform: Yes

Uniform Policy:

Certain positions require employees to wear a uniform while working. Employees are expected to wear uniforms in the appropriate manner. Nametags must be worn and jackets zipped up to above nametag level. All hats, where permitted, must be worn facing forward. Please access our employee guide for more information - <http://www.insideepic.com/employee-guides>

Cost of uniform: \$0

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Please see section entitled Presentation/Uniforms <http://www.insideepic.com/employee-guides>

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Company Parties, Will provide information about Events, Local Resources, Attractions/Sites, Local Community, Holiday Events, Ski Pass

Additional Details about Cultural Offerings:

In addition to exploring the resort, you can also explore the neighboring cities of Burlington (45 min) or Montpelier (30 min). There is a Ski and Snowboard museum in town, as well as several art galleries. Plenty of options for local live music. Recreational activities hiking, snowshoeing, etc

Local Cultural Offering:

For more details about events offered in Stowe check out <http://www.discoverourtown.com/VT/Stowe/Attractions-2168.html> or visit <https://gostowe.com/things-to-do/>

HOUSING AND TRANSPORTATION

Housing Provided: No

Community Housing Options:

Available: Yes

Description:

Housing can be very difficult to find & expensive in our communities. Your job offer does not include housing & by accepting an offer you understand it is your responsibility to secure your own season-long housing before arrival at your worksite. Vail employee housing is very limited depending on your worksite location and not everyone will get employee housing. Additional info is provided at interview & offer. From acquiring housing to local transportation, each region's options can vary. You should come with enough money to live for at least 2 months. Many of our communities recommend \$2,000-\$4,000. Vail Employee Housing Information: <https://bit.ly/46y0QKX> Community Resources: Vail Housing team compiles regional guides that provide information & resources for many Vail Resorts locations. Disclaimer: Most businesses & organizations in the guides are not affiliated with Vail Resorts & the information listed may be outdated or subject to change without notice. <https://bit.ly/44d7qon>

Minimum Average Cost Per Week: \$275

Maximum Average Cost Per Week: \$500

Transportation for Community Housing Description:

For other year-round route schedules servicing Stowe, Morrisville, Waterbury, Montpelier and Burlington visit the following website www.gmtaride.org

ARRIVAL INFORMATION

Arrival Instructions:

Amtrak's Ethan Allen Express From NYC serves nearby Rutland, VT (25 miles). Albany (ALB), Hartford Springfield's Bradley International (BDL), and Manchester (MHT) airports are each about a 2-hour drive.

Students can take an Amtrak to the Waterbury Station in VT.

https://www.amtrak.com/home?cmp=pdsrch-Amtrak%7CBrand%7CAmtrak+KW%7CNon-Core+DMA%7CExact-google&gclid=EAlaIqobChMI7LFEh7T-8AIVFA_nCh0xvwPYEAAAYASAAEgIVjvD_BwE

Check routes and schedules at Green Mountain Transit and Rural Community Transportation for transportation options from Burlington Airport and Stowe VT. These shuttle services are not operated by or affiliated with Vail Resorts. Prices may vary depending on dates and a reservation may be required.

<https://ridegmt.com/>

<https://www.riderct.org/>

Suggested Arrival Airport:

Burlington International Airport, BTV, Less than 50 miles

Estimated cost of transportation to worksite from suggested airports: \$100 to \$150

If arriving after regular hours:

Suggested After-Hours Accommodation:

Holiday Inn Burlington
1068 Williston Rd
South Burlington, Vermont 05403
www.ihg.com
\$100 to \$150

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: Yes

Yes. After you are offered a position, you'll need to complete a background check or answer the Law Violation Question. Right after receiving your job offer, expect an email from vailresortscareers@vailresorts.com with instructions on how to complete. Please note that background checks can take anywhere from one to 14 days to process. Some background checks can take longer.

After you complete the background check or Law Violation Question, you will receive an email from vailresortscareers@successfactors.com with instructions for completing your New Employee Setup. Follow the link in the email to complete your documents. We recommend that you give yourself 30 minutes. Please use a computer. The site is not currently available on mobile phones or tablets. Please complete your

New Employee Setup promptly. Even if your start date is a few months away, we need this information to get you set up in our systems and finalize your new position.

Within two weeks of your start date, look for an email from vailresortscareers@vailresorts.com with instructions for completing your Final Onboarding Forms. This email will also contain your login information for Vail Resorts' employee systems and your employee ID number. These forms give us the information we need to make sure you get paid and receive your pass to get up on the mountain, so make sure you complete them before your first day! Failure to complete onboarding step timely can and will result in delay in your start or cancelation of your job offer.

Social Security Number:

Require participants to apply for SSN before arrival at worksite: No

Details about how to apply for Social Security Number:

IMPORTANT: Prior to applying for your Social Security Number in the US, you must obtain an accurate MAILING address to provide to the Social Security office. It must be an address where you can receive mail, not a physical address. This may be your mailing address or a mailing address you have received from your Manager. If you do not provide a mailing address, you will not receive the SSN card. It is a condition of employment to provide your SSN to your employer. You will also need your SSN to complete your tax return once you have returned to your home country.

Nearest SSA Office: Burlington , Vermont , Less than 50 miles

Other:

Wage Payment Schedule:

Every two weeks. Depending on when you start, your first paycheck might come after 3 weeks and may only be a partial paycheck. We recommend setting up a bank account immediately upon your arrival, that way you can elect electronic payment form.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

You must maintain a professional appearance at all times. Please see Inside Epic: <http://www.insideepic.com/employee-guides> for grooming policies and uniforms. Some locations may have a policies that have higher standards.

Second Job Availability: No, unlikely

Applicable Company Policies:

To view all company policies, please review our employee handbook. You can view the Vail employee handbook by clicking on Colorado <http://www.insideepic.com/employee-guides>. Agreements between the participant and sponsor do not take precedence over; preempt or supersede any of Vail Resort Inc policies.

COMMUNITY AMENITIES

Walking Distance from Worksite:

Shopping Mall, Post Office, Restaurants, Internet Cafe

Walking Distance from Housing:

Restaurants, Internet Cafe

In Town, Requires Transportation:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library